Regular Meeting of the Sandy Springs City Council was held on Tuesday, February 15, 2011, at 6:00 p.m., Mayor Eva Galambos presiding.

INVOCATION

Rabbi Brad Levenberg, Temple Sinai , offered the invocation.

CALL TO ORDER

Mayor Eva Galambos called the meeting to order at 6:04 p.m.

PLEDGE OF ALLEGIANCE

Boy Scouts Peyton Whitehead and Ross Johnson led the Pledge of Allegiance.

ROLL CALL AND GENERAL ANNOUNCEMENTS

City Clerk Michael Casey reminded everyone to silence cell phones and pagers at this time. Additionally, those wishing to provide public comment during either a public hearing or the Public Comment section of the meeting are required to complete a public comment card. The cards are located at the back counter and need to be turned in to the City Clerk.

City Clerk Casey called the roll.

Mayor: Mayor Eva Galambos present.

Councilmembers: Councilmember John Paulson, Councilmember Chip Collins, Councilmember Karen Meinzen McEnerny present. Councilmember Dianne Fries and Councilmember Tibby DeJulio absent. The District 4 Council seat is vacant.

PRESENTATIONS

1. Crown City Award for being a Heart Safe City to Sandy Springs Fire Rescue Department by American City & County Magazine Associate Publisher Bill Wolpin

Fire Chief Jack McElfish stated this is a Crown City Award from the American City and County Magazine. He called Bill Wolpin, Associate Publisher with the American City & County Magazine, to the front. This is the second Crown City Award for the City in four years.

Bill Wolpin, Associate Publisher of the American City & County Magazine, thanked Mayor and Council. The American City & County Magazine, a national magazine, is the oldest voice in America. The magazine presents six to nine Crown City Awards every year. This is the second award the City has received. Crown Communities are awards given for projects that will have a lasting effect on the community. The award that is being given tonight relates to the City's Healthy Heart program. The magazine has covered Sandy Springs for several years. In 2007, the City received a Crown City Award for the establishment of the Fire Department. Within the first month the fire rescue technicians responded to 793 calls and 72% were EMS related. City officials aimed to raise the cardiac survival rate from the metro average of 1% to between 20%-25% within five years. The Fire Department offers free blood pressure checks and CPR and AED training for residents with a goal of 1,000 people trained in 2007. Since 2007, the Fire Department has trained more than 4,500 residents in AED and CPR use and placed more than 150 AEDs throughout the City. In 2009, bystander CPR was performed in 53 percent of out-of-hospital cardiac arrest events in Sandy Springs compared with the national average of 25 percent. Also in

2009, the survival rate from out-of-hospital cardiac arrest was 8.8 percent, well above the baseline of less than 1 percent in 2006. Since launching the program, the Fire and Rescue Department has saved 14 lives with AEDs and CPR. The City has picked up on a trend that few departments, if any, are doing, which is lowering the body temperature when someone has a heart attack. Sandy Springs Fire and Rescue has partnered with Rural Metro Ambulance and St. Joseph's Hospital of Atlanta to launch an additional "heart safe" program. Using the latest medical technology, the pilot program trains emergency medical technicians to use hypothermia treatment for cardiac arrest victims before they arrive at the hospital. The treatment helps prevent the loss of neurological function because of cardiac arrest, and the Department has saved three lives with it so far. This is well above what most communities are doing and is the reason the City has won the award. He congratulated the Fire Chief, Fire Department employees, and the City.

Fire Chief McElfish called the Fire Department staff and Mayor and Council to the front. This is a team award that encompasses the Fire Department, Rural Metro Ambulance, and ChatComm. Crew chief Wilbanks has been in charge of training 5,000 people on CPR. Mayor and Council allowed the Fire Department funds to buy the Family and Friends CPR program along with other innovative programs. This is a full community team effort. He thanked Mayor and Council.

Mayor Eva Galambos stated the Fire Department is a fabulous team and has exemplary leadership. She does not think Mayor and Council realized how innovative the Fire Department has been by putting in place techniques to ensure the City is on the cutting edge. She thanked the Fire Department.

2. Demonstration of LUCAS2 Chest Compression System by Sandy Springs Fire Rescue

Fire Chief Jack McElfish called Fire Rescue Technician Craig Miceli, Crew chief Shannon Cichosz, Fire Rescue Technician Joe Hollingshead, and Crewchief Donnie Wilbanks to the front. The LUCAS2 Chest Compression device was approved in last year's budget by Mayor and Council. It has been used five times by the Fire Rescue Technicians with successful outcomes. It costs $15,000 for one device. He introduced Fire Rescue Technician Miceli to demonstrate the device.

Fire Rescue Technician Craig Miceli stated the LUCAS2 Chest Compression System device allows the technicians to give perfect American Heart Association CPR. It gives the patient the best possible chance of surviving a cardiac arrest. The device gives the same rate of compressions from the moment it is started to the point the cardiac arrest patient is delivered to the hospital. This is important because when a person is giving chest compressions their muscles will weaken over time. This device allows the chest compressions to be performed as long as there is power to the unit. With the device strapped to the patient's chest, it also allows the responders to be able to be in a seatbelt in the back of the ambulance for their safety. The Fire Rescue Technicians began the demonstration by using a dummy to represent an individual in cardiac arrest. Fire Rescue Technician Hollingshead started chest compressions on the dummy. Crew chief Cichosz coordinated with Fire Rescue Technician Hollingshead to place a backboard under the individual, place the LUCAS2 to the dummy and start the device. The device began perfect American Heart Association CPR. At this point the individual is moved to a stretcher and transported to the hospital.

Mayor Eva Galambos asked if the LUCAS2 chest compressions are the speed of a regular heartbeat.

Fire Rescue Technician Miceli responded the device is designed to perform 100 compressions per minute, which is the ideal speed for circulating blood.

Councilmember Karen Meinzen McEnerny asked how many times the device has been used.

Fire Rescue Technician Miceli stated the Fire Department has used the device five times. He has used the device twice. The last time he used it on a cardiac arrest patient he was able to restore a pulse upon delivery of the patient to the hospital.

Fire Chief McElfish called Le Sult to the front. Le works at ChatComm and is Police Chief Sult's son. Le Sult used his four wheel drive Jeep Wrangler to assist the City when the winter storm occurred. He worked four to five days, sixteen to eighteen hours each day. Chief McElfish presented Le Sult with a Fire Department shirt stating Le Sult is a good young man and a great citizen of Sandy Springs. Le Sult will be leaving April 3, 2011, for the Marines Corp.

3. Proclamation for Arbor Day on February 18, 2011

Mayor Eva Galambos read the Proclamation which states in 1872 J. Sterling Morton proposed to the Nebraska Board of Agriculture that a special day be set aside for the planting of trees. This holiday, called Arbor Day, was first observed with the planting of more than a million trees in Nebraska, and Arbor Day is now observed throughout the nation and the world. Trees are a renewable resource giving us paper, wood for our homes, fuel for our fires and countless other wood products. Trees in our City increase property values, enhance the economic vitality of business areas, and beautify our community. She proclaimed Friday, February 18, 2011, as ***"GEORGIA ARBOR DAY"*** in the City of Sandy Springs and urged all citizens to celebrate and support efforts to protect our trees and woodlands.

Nina Cramer, Founder of the Trees Sandy Springs, stated the organization is planting eight oak trees on Friday February 18, 2011. They are happy to work with the City, staff Arborist Sandra De Witt, and Assistant Director Building and Development Michael Barnett. Six of the trees being planted are white oaks, which live to be 100-120 years old, and two are red oaks. The trees will be planted at the corner of Sandy Springs Circle and Cliftwood Drive. The ceremony will be at 11:30 a.m.

NEW BUSINESS

(Agenda Item No. 11-036)

1. Results of the 2010 National Citizen Survey

City Manager John McDonough stated as part of the process of continuous improvement, the City engaged in a national citizen's survey this past fall. This survey was used to gauge the level of satisfaction with a broad range of City services. The survey was a partnership between the International City Manager's Association and the National Research Center. They have administered surveys to over 500 jurisdictions across the country over the past several years. The goals for the survey were to receive citizen feedback on a standard set of questions to measure citizen satisfaction with the services in Sandy Springs. Secondly, the level of satisfaction was compared to a sample group of other communities that are similar in size to Sandy Springs. The sample size is in the population range of 75,000-150,000 people. The purpose is to utilize the survey results to find out what the City is doing well and what areas need improvement. There were approximately 2,000 surveys mailed out randomly and geographically distributed. There was a valid response rate with a plus or minus five percent margin of error. The areas that the City is most interested in gauging are the services that have been provided to the residents. Over 83% of residents felt there is an excellent or great quality of life in Sandy Springs. This ranked the City 21 of 61 communities of similar size. The City's overall direction ranked 3 of 41 communities. The value of services for taxes was ranked 7 of 49 communities. The overall image or reputation was 9 out of 35 communities. The overall cleanliness of the City was ranked 8 of 27. Sandy Springs as a place to live was ranked at 90%, 17 of 52. Sandy Springs has a great reputation as a place to work. The City ranked 6 of 41. The overall impression of the City employees ranked 79%, 6 of 53. For Public Safety, which is our community's #1 priority, police services ranked 89%, which is 3 of 56. Ninety percent of the residents feel safe in the neighborhood during the day, which ranked the City 18 of 45. Nine percent of people reported being victims of crime in the past twelve months. Sandy Springs ranked the highest of all comparable cities for people actually reporting being a victim of a crime. This means that the community is very comfortable interacting with the Sandy Springs Police Department. He recognized

Police Chief Sult for his leadership with the Police Department. Looking at Public Safety, Fire and EMS, the overall fire services ranked 94%, 2 out of 50 similar communities. The work that Fire Chief McElfish, Assistant City Manager Noah Reiter, and others have done in the partnership with Rural Metro Ambulance and the Emergency Medicine Department at Emory Hospital has been excellent. The City ranked 92%, either excellent or good, and ranked 1 of 47 for similar size communities. In regards to transportation, street repair ranked 11 of 56. Street cleaning was ranked 13 of 35. Sidewalk maintenance received good scores as well. The citizens gave the City feedback on areas that need improvement. The City has room for improvement in the areas of transportation planning for traffic flow and signal timing. We all feel this each day when we commute to work. The ease of car travel in Sandy Springs ranked 37 of 38 communities. The ease of bicycle travel ranked 37 of 37. The traffic flow on major streets ranked 36 of 36. This is very valuable feedback and will help staff focus their efforts in these areas. The goal is to see improvements on the next survey. For Recreation & Parks the City parks ranked 28 of 41. The recreation programs and classes ranked 31 of 46. The recreation centers or facilities ranked 25 of 38. He would attribute the Recreation & Parks ranking to not having the facilities. With the opening of Overlook Park, the community is beginning to embrace the Parks.

Mayor Eva Galambos asked if the survey was completed before Overlook Park opened.

City Manager McDonough stated the survey was done about the same time Overlook Park was complete. The second round of surveys went out shortly after the park was complete. The park probably did not have the opportunity to influence the sample audience at that point. This is an area where we expect to see improvements when the next survey is issued. For the category participated in a recreation program or activity, the City ranked 30 of 30. Parks and Recreation Director Ronnie Young and his team have worked with the schools and have built a partnership with the Sandy Springs Youth Sports. In the category of visited a neighborhood or City park, the City ranked 30 of 31. Code Enforcement received an overall ranking of 17 of 44. Only five percent of respondents see rundown buildings, vacant lots, and junk vehicles as a major problem in the community. This is the third lowest of comparable cities. The services provided by the City overall ranked 21 of 60. The services provided by the Federal Government in the City ranked 15 of 32. The services provided by the State Government ranked 30 of 33. The services provided by the Fulton County Government ranked 30 of 30. Staff will continue to review the results internally and make improvements where needed. A number of these items will probably be weaved into the budget discussion at the Council retreat in March 2011. A requirement of the $5,000 grant the City received towards the cost of conducting the survey was putting together a focus group. The focus group will look at performance measurement programs and recreation in particular.

Mayor Galambos asked how the focus group members will be chosen.

City Manager McDonough responded he will make suggestions, but the appointments will be made by the Mayor. We will await the evaluations of the focus group and their feedback and discuss recommended improvements.

Councilmember John Paulson stated anytime the City is ranked 30 of 30, that is an area of concern. He is interested in what the focus group will recommend. Some of these areas are difficult to improve. For example traffic; there are just a lot of cars in the City.

City Manager McDonough stated the traffic situation was not created just in the five years Sandy Springs has been a City.

Mayor Galambos stated the respondents could be referring to the traffic on I-285. The Mayor thanked City Manager McDonough for the report and Grants Administrator Eden Freeman for getting the City the grant.

The meeting ended at 6:40 p.m.

Date Approved: March 1, 2011

Eva Galambos, Mayor

Michael Casey, City Clerk